

Referrals can be made online at <u>www.TorontoDiabetesReferral.com</u>, by phone at 416-778-0676x 2242, by fax at 416-778-1305, or by mail at 955 Queen St. E., Toronto, ON., M4M 3P3

*Program Type – Check box beside all programs that you would like to be connected to (check all that apply)		
Diabetes Education Program: individual and group support for adults living with type 2 diabetes, prediabetes or at high risk of diabetes (led by healthcare providers)		
* <b>Population Focus:</b> African/Caribbean/Black Chinese East Asian Francophone Homeless Indigenous Mental health Newcomer/Refugee Racialized women of colour South Asian I don't know Other:		
*Type of Diabetes:  Type 2 diabetes  Prediabetes  High risk of diabetes  Other:		
<u>Specialized support for:</u> ☐ Insulin start ☐ Insulin support/adjustment ( <u>Insulin Order Form</u> ) ☐ Non-insulin injectable start ☐ Foot care ☐ Social Supports ☐ History of gestational diabetes: (☐ 6 months-1 year ☐ >1 year)		
Endocrinology referral is recommended for those pregnant/planning pregnancy; with type 1 diabetes; and under 18 years		
Diabetes Eye Screening Program (Teleophthalmology): eye screening for adults living with type 2 diabetes who have not had a diabetes eye screening within the past year		
Diabetes Prevention Program: group programs for adults at risk of type 2 diabetes (led by healthcare providers)		
*Population Focus: 🗋 African/Caribbean/Black 📋 Indigenous 🗋 Latin American 📋 South Asian 📋 I don't know 🗋 Other:		
Self-Management Program: group programs for adults living with long-term health conditions interested in improving their self-management skills (led by trained individuals with lived experience)		

If a specific program, day/time, or location (other than near the address below) is preferred provide details below:

*Personal Information – Provide Information about the person being connected			
*First name:	*Last name:		
*Date of Birth: (mm/dd/yyyy)	Gender: Genale Male Other:		
*Address: (with postal code)	*Health card number: (with version code)		
*Preferred phone number(s):  No phone			
Can a message be left? □ Yes □ No □ I don't know	Preferred time for phone call:		
Rate the ability to speak and understand English: 🗌 Very good 🛛 Good 💭 Not very good 💭 Not at all			
What language is the person most comfortable using?			
If receiving diabetes homecare, provide care coordinator details:			
Check box if: No family doctor/nurse practitioner Groups are not suitable Unable to leave home/homebound			
Additional information:			
Permission to Access Personal Health Information – Complete this ONLY if the person is giving their permission			

Check box to show that the person being referred has given their permission to the central referral service and the selected diabetes programs to get their diabetes-related health information from their family doctor/nurse practitioner and/or their electronic labs and medical records.

Phone:

Doctor/nurse practitioner: 
See below

*Referral Source Information - Provide all available information to support high quality care			
Check box if referral is urgent and state reason (e.g. crisis, ER visit):			
*For Diabetes Education and Eye Screening Referrals attach the following: medication list; medical history; specialist letters; insulin order (if applicable, download from website); and recent lab results (e.g. A1C, LDL-C, HDL, TG, ACR, eGFR) Check box if this information is not available to you			
*First name:	*Last name:		
*Phone:	*Clinical Fax (if applicable):		
Position & Organization:			
*MD/NP Signature (if applicable):	CPSO# (if applicable):		
By completing this referral it is implied that you have obtained the consent of the person being referred to share the above information with the central referral service and the selected diabetes program(s) for the purpose of connecting to diabetes-related care.			

Fax:

## What to Expect After Submitting the Referral:

Once you have faxed or mailed this form to the Toronto Central Referral Service (TCRS):

- 1. The TCRS will contact you (within 1-2 business days by fax or phone if required) to confirm that the referral has been received and to let you know which program(s) the referral has been forwarded to;
- 2. The program(s) will connect directly with the person being referred to register them in their program; and
- 3. If permission has been given by the person being referred, the program may connect with you and others within their healthcare team (e.g. family doctor, pharmacist) as required.

If the person being referred has not heard from the program within 3-4 weeks call the TCRS at 416-778-0676 x 2242

## Programs Supported by the TCRS

Diabetes Education Programs (DEP)	Phone Number	Clinical Fax Number
Anishnawbe Health Toronto DEP	416-360-0486	416-365-1083
	416-249-8000	416-249-4594
Black Creek CHC DEP – program of Black Creek CHC (Yorkgate Site in brackets)	(416-246-2388)	(416-249-4594)
Bridgepoint Family Health Team DEP	416-470-6690	416-470-6691
Carefirst Family Health Team DEP	905-695-1140	905-695-0826
Centre Francophone de Toronto CHC DEP	416-922-2672	416-922-4254
Diabetes Education Network of East Toronto (DECNET) - program of South Riverdale CHC	416-461-9042 x 5121 or 2730	416-699-9835
Don Mills DEP – program of Flemingdon Health Centre (Fairview site in brackets)	416-429-4991 x 276 (416-640-5298 x 416)	416-422-4124 (416-642-2238)
East GTA Family Health Team DEP	647-693-7401	647-826-3706
Jane-Finch Family Health Team DEP	416-745-4555	416-745-0786
LMC Diabetes & Endocrinology Centres (Mid-Toronto site)	416-645-2929	416-645-2930
Mid-Toronto Diabetes Program – program of Vibrant Healthcare Alliance Mount Sinai Academic FHT DEP	416-486-8666	416-486-8660
	416-586-4800 x 5160	416-586-3175
North York Family Health Team DEP	416-494-3003 x 131	416-494-8525
Parkdale Queen West CHC DEP (Parkdale Site)	416-537-0275 x 236	416-537-3526
Parkdale Queen West CHC DEP (Queen West Site)	416-703-8482 x 2106	416-703-8479
Regent Park CHC DEP	416-603-0336	416-603-8068
Rexdale CHC DEP	416-744-9304	416-744-1541
Scarborough Academic FHT DEP	416-264-4446	416-264-4456
Scarborough Centre for Healthy Communities DEP	416-847-4134	416-283-1057
Sherbourne Health Centre DEP	416-324-4180	416-324-4181
SUNDEC – program of Sunnybrook Academic FHT	416-480-4805	416-480-4283
Taddle Creek FHT DEP	416-204-1256	416-204-1712
TAIBU CHC DEP	416-644-3536	416-644-3542
Unison Health and Community Services DEP	416-787-1661 x 3252	416-787-3761
West Toronto DEP – program of LAMP CHC	416-252-1928 x 100	416-252-9141
Women's Health in Women's Hands CHC DEP	416-593-7655	416-848-6265
Diabetes Prevention Programs (DPP)	Phone Number	Clinical Fax Number
Anishnawbe Health Toronto DPP	416-360-0486	416-365-1083
South Asian DPP (SADPP) – program of Flemingdon Health Centre	416-429-4991 x 291 or 437-522-4042	416-422-3573
TAIBU Community Health Centre DPP	416-644-3539 x 2224	416-644-3542
Unison Health and Community Services DPP	416-787-1661 x 3235	416-787-3761
Other Programs	Phone Number	Clinical Fax Number
Choose Health Self-Management Program – program of South Riverdale CHC	416-461-1925 x 2255	Not applicable
Diabetes Eye Screening Program (Teleopthalmology) – program of Rexdale CHC	416-744-0066	416-744-1881
Diabetes Eye Screening Program (Teleophthalmology) – program of South Riverdale CHC	416-461-2493	416-461-8245

Legend: CHC = Community Health Centre; FHT = Family Health Team

Table last updated: January 2025