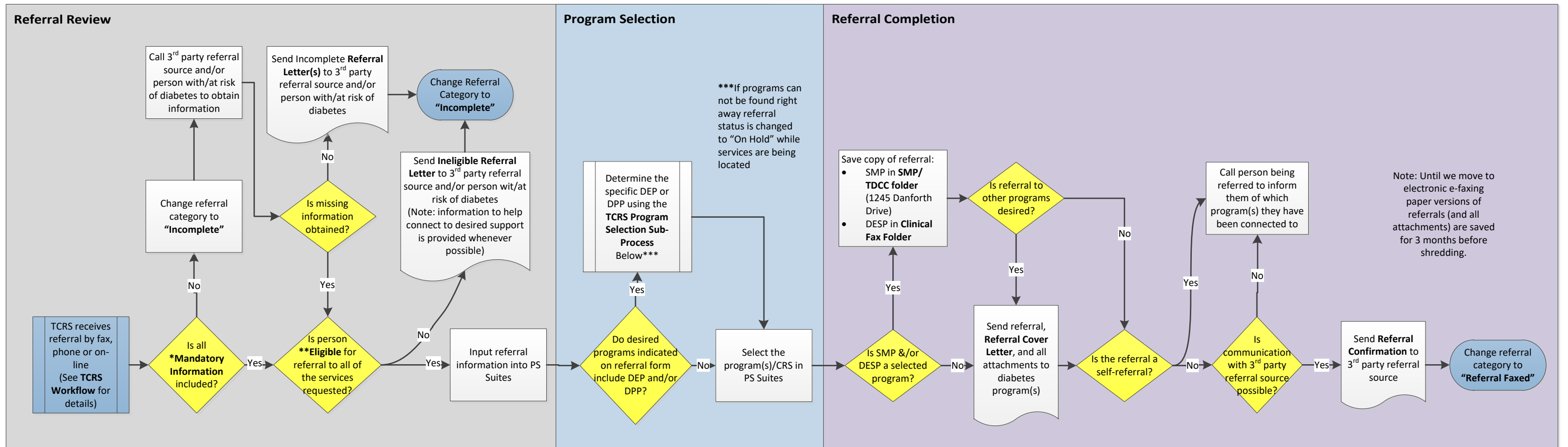


Toronto Central Referral Service Process



***Mandatory Information to Process Referrals includes:**

1. Name and D.O.B. of person being referred
2. Diabetes diagnosis
3. Address/location where person being referred wishes to access services
4. Correct telephone number (or other contact information if there is no phone) of person being referred
5. Referral source contact information (for 3rd party referrals only)

Note: 3rd party referral sources are asked to attach all relevant clinical information whenever possible (e.g. lab results, medication list, etc.). A second reminder to share this information is also included on the referral confirmation communication from TCRS.

****Eligibility for TCRS Referrals**

(Adults over 18 years of age for all programs)

1. DEPs: Type 2 diabetes, prediabetes, or high risk diabetes (See TCRS Manual for special instructions around supporting connection for children, youth, and those with type 1 or gestational diabetes)
2. DPPs: Identification with either South Asian or Aboriginal populations
3. SMP: Living with long-term health condition is the focus but all are welcome
4. Teleop: Type 1 or 2 diabetes, no dilated eye exam in last year

Referral Bounce Back

